

# Terms and conditions

## B&B Casa Traca

### **1. General:**

- These terms and conditions apply to all users of B & B Casa Traca, Valbona, Portugal
- By entering a reservation, these General Terms and Conditions apply.
- On request a copy of these Terms and Conditions shall be provided free of charge to users.
- The administrator is not liable for damage, loss or theft of the user properties. In case of dispute, all (legal) costs borne by the users.
- All the risks relating to a stay at B & B Casa Traca be borne by the users.
- Damage and missing items of movable and immovable property of the B & B Casa Traca should immediately be reported by users and reimbursed B & B Casa Traca
- Users must follow the instructions of the owner.
- The owner can users, in violation of these Terms and inappropriate behavior, immediately deny access to B & B Casa Traca and / or refuse, without refund of expenses.
- The administration of the administrator determines in mutual disagreement unless the users can prove otherwise.
- The users of B & B Casa Traca must adhere to the following domestic regulations.

### **2. Reservation and confirmation**

- The lease may be oral, by telephone, be made in writing or by e-mail.
- Upon receipt of your reservation request sends B & B Casa Traca a confirmation (subject to availability). The reservation is final!
- No extra fees are charged for booking a stay.

### **3. Payment**

- The subsistence need a reservation, as will be indicated on the invoice before your arrival to be met at one of the following bank account (s) o.v.v. the reservation number.

NL74RABO0175852545 or PT50 0045 3454 4027 2445 7849 0

- In other cases, the accommodation must be paid in cash upon arrival. No use can be made by credit or debit card payment.

- Rates can be found on the website Casa Traca

**Down payment directly after booking/reservation 70%, the remaining amount, 30% must be paid upon arrival.**

#### **4. Cancellation**

- If you unfortunately are unable to fulfill their contractual agreement (reservation) you must as soon as possible to submit to B & B Casa Traca so B & B Casa Traca can again offer the vacant room (s).

- If canceled up to one month prior to arrival will complete refund, minus 10% of the total amount of administrative and booking fees..

- If canceled within 30 days of the arrival date will be no refund of the deposit. You therefore pay 70% of the agreed price to the administrator

#### **5. Household own rules**

- Upon arrival you will be received by B & B Casa Traca and you need to identify themselves upon request by means identification.

- You can check in between 14:00 and 21:00 on the day of arrival.

- We expect by 12.00 to have free room for continued rental On the day of departure.

- In case of early departure no refund.

- The breakfast is cooked to the agreed time for you and served in the conservatory.

- Noise pollution, particularly between 22.00 and 07.00, must be avoided. Sound carriers and the like may not be a nuisance to others.

- Any visitor of our guests are not allowed without permission from the owner and the night without extra charge at the B & B Casa Traca.

- Vehicles must be parked in the parking spaces at the bed and breakfast.

- Pets are at B & B Casa Traca limited and permitted under certain conditions.

- Smoking is not allowed inside the house at B & B Casa Traca. Outside in the gardens and terraces sufficient opportunity to smoke, this course in consultation with the other guests.

Bed & Breakfast "Casa Traca"

Wishes you a pleasant stay.